



*How to successfully matriculate &  
use your magnifying glass to meet SUNO Standards*

**Presented by:**

**Victoria Jones**

*Financial Aid Counselor*

**Office of Student Financial Aid**



This session will discuss the Financial Aid process and show you how the SUNO Financial Aid Counseling Unit use their “*magnifying glass*” to review and process submitted documents for the verification process

**Financial Aid Staff :**

A — F: Ms. Joyce Scott-Clippis

G — I : Ms. Sonita Boyd

K — Q: Ms. Victoria Jones

J,R — Z: Ms. Aline Bianchini

# Office of Student Financial Aid

## Mission

- \* **SUNO's Office of Student Financial Aid is here to assist students in applying for and securing the financial resources available to pursue their educational goals.**
- \* We strive to provide the best financial aid package consisting of assistance from federal, state, and institutional programs, tailored to meet each student's need. Counseling and assistance are also provided to students in the areas of Default Prevention and Student Loan Debt Management

# What's the first step to apply for Federal Student Aid?

**F**

**A**

**Complete the FAFSA EARLY!**

**F**

**Free Application for Federal Student Aid**

**S**

1. *It's Free!*
2. Apply online at [www.fafsa.ed.gov](http://www.fafsa.ed.gov)
3. Apply EARLY EACH YEAR! --beginning **October 1<sup>st</sup>** for the next school year. (You must complete your FAFSA each year to apply for Federal aid)
4. \*Check the college/universities' deadline dates.

**A**

# Types of Federal Financial Aid

Pell Grant

SEOG Grant

College Work-study

Federal Student Loans

# Verification Process



1. Required by the Department of Education.
2. Verifies the accuracy of the information a student and/or parent reports on your FAFSA. The SAR indicates if a student is selected for the Verification Process.
3. Students are sent electronic notification from the Student Financial Aid office via their **SUNO E-MAIL ONLY!**

# What if a student's family situation is different than what he/she reported on the FAFSA?

- \* The Federal Government allows a Financial Aid representative to re-evaluate a student's application using a process called Professional Judgment.

*\*Students are referred to their financial aid counselor for further information/assistance*



# Taylor Opportunity Program for Students

## TOPS Awards

There are 4 types of Awards:

- \* **TOPS Performance**
- \* **TOPS Opportunity**
- \* **TOPS TECH** — award that can only be used at a Community or Technical Campus
- \* **TOPS Stipend**
- \* Please note: Students are notified of their TOPS eligibility on or after July 1 by LOSFA (Louisiana Office of Student Financial Assistance).





# Scholarships

- \* **Thurgood Marshall College Fund** ([www.tmcf.org](http://www.tmcf.org))
- \* **ETS Presidential Scholarship for HBCU Students** (<https://aim.apply1STS.net> )
  - \* SUNO's last recipient was 2015-2016
- \* **HBCU Connect** ([www.hbcuconnect.com/scholarships](http://www.hbcuconnect.com/scholarships))
- \* **SUNO University Scholarships** —opens March 1 thru May 1
  - \* Robert Noyce
  - \* MSEIP
  - \* ROSES



# How to retain your Financial Aid eligibility...

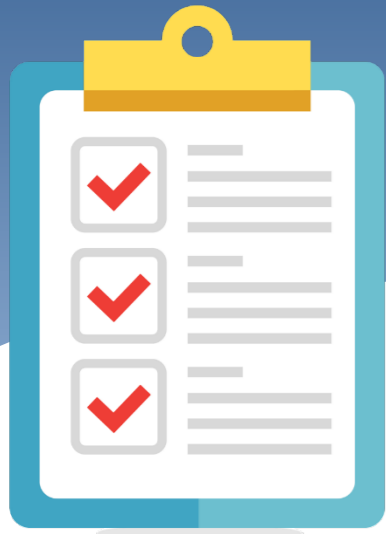


# Satisfactory Academic Progress (SAP)

- \* Satisfactory Academic Progress is defined as passing a required number of hours pursued (*measurement calculation of attempted vs. completed total hours*) with a required grade point average
- \* SAP Evaluation is required of all Financial Aid recipients
- \* SAP Evaluation occurs at the end of the Spring semester at SUNO



# SAP Academic Plans



Students who are approved a Financial Aid Appeal but requires longer than one semester to meet university SAP standards, will be placed on an academic plan (which will be include a list of conditions he or she must follow). It's a contract between the Student and their College (Not Financial Aid).

- \* A student's academic plan will be created basis upon the student matriculation requirement needed to graduate. Each student's plan is different and not the same. Students meet with their academic advisor to create a successful plan that benefits the student. Remember, your advisors monitor your academic progress every semester.



# Communication...

1. The Financial Aid Office notifies students via their **SUNO E-MAIL** to inform them of the important information and the following:
  - a. Terms and Conditions acknowledgement
  - b. Award Notification (initial and award changes)
  - c. Verification process selection
2. Students are informed to check their Banner “**Unsatisfied Requirements**” where the required documents are listed.

**Note: It is important for students to check their SUNO E-mail account!)**
3. A student cannot be awarded (packaged) until the verification process is completed.



# Financial Aid Pure Chat Box



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- Financial Aid**
- FINANCIAL AID HOME
- 2018-2019 FINANCIAL AID FORMS
- 2019-2020 FINANCIAL AID FORMS
- ADDITIONAL FORMS
- FAMILY EDUCATION RIGHTS AND PRIVACY ACT (FERPA)

## Financial Aid



SUNO's Office of Student Financial Aid is here to assist students in applying for and securing financial resources available to pursue their



Chat with a Financial Aid Counselor!

# Communicate with the Financial Aid Office from your own location

The image shows a screenshot of the SUNO (Southern University at New Orleans) website's Financial Aid page. The browser address bar shows 'http://www.suno.edu/page/financial-aid'. The website header includes navigation links for 'Current Students', 'Future Students', 'Alumni & Friends', 'Faculty & Staff', and 'Apply Now'. The main header features the SUNO logo and a 'GIVE TO SU' button. A secondary navigation bar contains links for 'HOME', 'ABOUT SUNO', 'ADMISSIONS & FINANCIAL AID', 'ACADEMICS', 'ADMINISTRATION', 'ATHLETICS', and 'CAREERS AT SUNO'. On the left side, there are social media icons for Facebook, Twitter, LinkedIn, and Email, along with a plus sign for more options. The main content area is titled 'Financial Aid' and features a large image of wooden blocks spelling 'FINANCIAL AID'. Below the image, the text reads: 'SUNO's Office of Student Financial Aid is here to assist students in applying for and securing financial resources available to pursue their education.' A yellow 'Email Us' form is overlaid on the right side of the page, containing the following fields: 'Email us for a quick response...', 'Name' (filled with 'Chile Clark'), 'Phone' (filled with 'N00012345'), 'Email' (filled with 'lgarrett@suno.edu'), 'Phone' (filled with '5042845435'), and 'Enter your Question'. A 'Send Email' button is located at the bottom of the form. The form is powered by Pure Chat.

Financial Aid

FINANCIAL AID HOME

2018-2019 FINANCIAL AID FORMS

2019-2020 FINANCIAL AID FORMS

ADDITIONAL FORMS

FAMILY EDUCATION RIGHTS AND PRIVACY ACT (FERPA)

**Financial Aid**

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# Enter a Question in the Box

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http://www.sun0.edu/page/financial-aid

10.10.3.43 Financial Aid | Southern Uni... X

Current Students Future Students Alumni & Friends Faculty & Staff Apply Now

GIVE TO SU

# SUNO


SOUTHERN UNIVERSITY at NEW ORLEANS

HOME ABOUT SUNO ADMISSIONS & FINANCIAL AID ACADEMICS ADMINISTRATION ATHLETICS CAREERS AT SUNO

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Email Sent!

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Enter your Question  
I am checking on my status for Fall 2019

Powered by PureChat

Name  
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**PureChat**

Question from Chile Clark  
N00012345 using SUNO Financial Aid chat box.  
[EMAIL FROM EXTERNAL SENDER]  
Outlook 2016

# Question/Comments

